

RECEIVED

2004 NOV 29 PM 3:06

T.R.A. DOCKET ROOM

Janet Kestner  
3231 Lakeford  
Nashville, TN 37214  
615-885-6446

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OFFICE OF  
PAT MILLER

NOV 29 2004

Mr. Riley Darnell

Secretary Of State

Tennessee State Capitol

Nashville, Tennessee 37243

TN REGULATORY AUTHORITY

Re; 2004 Docket #'s 04- 00166 AND 04-00211

To : Mr. Riley Darnell

I am aware of the Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved it could allow for higher rates and shorter time length that families, lawyers and love ones would have to share.

I am urging you and your staff to support the children, lawyers and families of prisoners and vote against any increase in cost and any possible decrease in the time length of calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our family are primarily responsible for telephones and many other expenditures of our incarcerated love ones.

The proposed changes would result in drastic telephone rate increase that we could not afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated

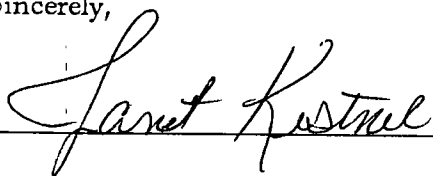
incarceration and ultimately make our communities safer for all Tennessee families.

To shorten the length of the telephone calls would be devastating to family bonds and almost impossible for an incarcerated love one to communicate with attorneys through via telephone. Affordable local and long distance calls are especially critical for families and attorneys who are not physically able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up costs.

I am also concerned that the current telephone provider, Global tel- link lacks accountability to its customers, as I am sure that counselors that provide communication to Global tel can account for this to be a true complaint with being put on hold for long periods of time when trying to clear up problems that an inmate cannot do for him/her self and through counslers being their only way.

As a concerned citizen and family to an incarcerated love one, I will be watching these issues very closely. I earnestly hope that you and your office will support the families of Tennessee prisoners and not the interests of big business.

Sincerely,

  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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Tammy & Jacob Howell

2101 Grove mill Ct.

La Vergne, Tn 37086

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TN REGULATORY AUTHORITY

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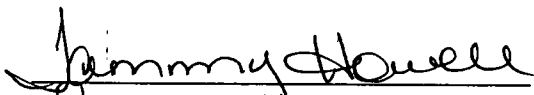
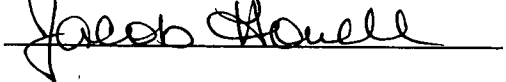
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Sincerely,

RECEIVED  
2004 NOV 22 PM 2:32  
SECRETARY OF STATE

November 1<sup>st</sup>, 2004

RE 2004 Docket #'s, 04-00166 and 04-00211

RECEIVED  
OFFICE OF  
PAT MILLER

NOV 23 2004

Dear Sir or Madame.

TN REGULATORY AUTHORITY

The Tennessee regulatory Authority Docket: 04-00166 and 04-00211, if approved could allow higher rates from calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possibilities decreases in the time length of calls from a state or local penal institution.

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As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support Families of Tennessee's prisoners and not the interest of big business

Sincerely

*Martha E. Woods*  
*Mother of an inmate*  
*at RMS*

**David and Joan Trotter**  
**4112 Ranch Road**  
**Johnson City, TN 37601**

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2004 NOV 29 PM 3:06

T.R.A. DOCKET

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November 20, 2004

NOV 29 2004

Director Sara Kyle  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

SARA KYLE, COMMISSIONER  
TN REGULATORY AUTHORITY

Re 2004 Docket #'s 04-00166 and 04-00211

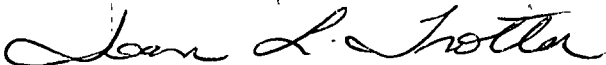
Dear Ms Kyle

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As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,



Joan L. Trotter

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OFFICE OF  
PAT MILLER

RE: 2004 Docket #'s 04-00166 and 04-00211

NOV 29 2004

Dear Sir or Madame:

T.R.A. DOCKET ROOM

TN REGULATORY AUTHORITY

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As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Barbara Baker

November 14, 2004

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2004 NOV 29 PM 3:06

RE: 2004 Docket #'s 04-00166 and 04-00211

NOV 29 2004

T.R.A. DOCKET ROOM

SARA KYLE, COMMISSIONER  
TN REGULATORY AUTHORITY

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Sincerely,

*Marcia B. Cloud, mssw*

Marcia B. Cloud

PO Box 1103

Wartburg, TN. 37887



Nov 18, 2004

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OFFICE OF  
PAT MILLER

2004 NOV 29 PM 3: 06

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211

T.R.A. DOCKET ROOM

REGULATORY AUTHORITY

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As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely, *Jerry Day*

*Jerry Day*

*119 Webster Rd*

*Lake City, TN 37769*

REC

Nov 18, 2004

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OFFICE OF  
PAT MILLER

RE: 2004 Docket #'s 04-00166 and 04-00211

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Sincerely, *Linda Day*

*Linda Day**119 Webster Rd**Lake City, In 37769*

**David and Joan Trotter**  
**4112 Ranch Road**  
**Johnson City, TN 37601**

November 20, 2004

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OFFICE OF  
PAT MILLER

NOV 23 2004

Chairman Pat Miller  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

TN REGULATORY AUTHORITY

Re 2004 Docket #'s 04-00166 and 04-00211

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Sincerely,



Joan L. Trotter

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2004 NOV 29 PM 3: 07

11/19/04

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OFFICE OF  
PAT MILLER

NOV 29 2004

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Dear Sir or Madame:

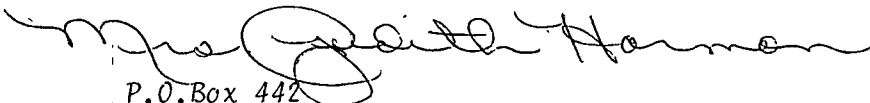
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Sincerely,



P.O. Box 442

Wartburg, TN 37887

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PAT MILLER

November 14, 2004

2004 NOV 29 PM 3:07

NOV 29 2004

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Wartburg, TN. 37887

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OFFICE OF  
PAT MILLER

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2004 NOV 29 PM 3:07

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Sincerely,

Barbara Baker

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OFFICE OF  
PAT MILLER

November 17 2004

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211

2004 NOV 29 PM 3:11

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Sincerely,

Angela R. Dabbs  
Angela R. Dabbs

P.O. Box 1073

Warburg, TN. 37887

11-20-04

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2004 NOV 29 11 3 07

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OFFICE OF  
PAT MILLER

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211 ROOM

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Sincerely, Jean I Ferguson &  
Brendy Ferguson  
5310 Tennessee Ave  
Nashville TN 37209